



KEEPING SANTA CLARITA CLEAN

Waste Management is proud to be your waste and recycling service provider in Santa Clarita. Like you, Waste Management is proud to call Santa Clarita home. We care about our community and want to help local multifamily property owners and managers make smart choices about disposing of their waste and recycling. This guide will assist you in using your Waste Management service.

CUSTOMER SERVICE
(661) 259-2398



GET IN TOUCH

- The **WM Mobile App** makes it easy for you to manage your Waste Management account while on the go. To get started, simply download the app and enter the same user name and password you currently use on **wm.com**.
- You can conveniently pay your bill online. Simply visit **wm.com/myaccount** to get started.
- Email us at **cslosangeles@wm.com** if you have questions or need help setting up your account.
- Go to the Customer Service tab on **wm.com** and use the **live chat** feature. Live chat provides immediate customer service without picking up the phone.

HOLIDAY SCHEDULE

Collection service does not occur on the following holidays:

- > New Year's Day
- > Memorial Day
- > Independence Day
- > Labor Day
- > Thanksgiving Day
- > Christmas Day

When a holiday falls on a weekday, your collection will be delayed one day. If a holiday falls on a Saturday or Sunday, there will be no delays in your service.

TRASH SERVICE

Regardless of your multifamily property's size or number of units, we can create a customized collection program that meets your needs and protects the environment. Trash containers are available in a variety of sizes, including 96 gallon carts and 1.5, 3 and 4 cubic yard dumpsters. Rolloff containers and compactor service is also available. Contact Customer Service for more information.

Follow these three simple rules while recycling:



Recycle all empty bottles, cans and paper.



Keep foods and liquids out of the recycling bin.



Keep recyclables loose and not bagged in plastic bags. Take plastic bags back to your local grocer.

MANDATORY COMMERCIAL RECYCLING - AB 341

In accordance with Assembly Bill 341, California's Mandatory Commercial Recycling law, multifamily properties with five or more units must participate in a recycling program through subscribing to recycling service or self-hauling recyclables to an approved facility.

To assist multifamily properties with complying with AB 341, Waste Management is proud to offer commercial recycling service for Santa Clarita multifamily complexes at no additional cost. Containers are available in a variety of sizes, including 96 gallon carts and 1.5, 3 and 4 cubic yard dumpsters. Rolloff containers and compactor service is also available. To get started, contact Customer Service to schedule a site visit for your property with a Recycling Coordinator.



RECYCLE OFTEN. RECYCLE RIGHT. SM

Waste Management and the City of Santa Clarita are working together to help multifamily properties and their residents get back to the basics of recycling with Recycle Often. Recycle Right. SM Working with our Recycling Coordinator, we can assist you with establishing or enhancing your property's recycling program with outreach materials and information for your residents.



MANDATORY COMMERCIAL ORGANICS RECYCLING - AB 1826

In accordance with Assembly Bill 1826, California's Mandatory Commercial Organics Recycling law, multifamily properties with five or more units must participate in a program to divert their greenwaste (such as grass clippings, leaves and tree branches) from landfills through subscribing to recycling service or self-hauling greenwaste to an approved facility. To assist multifamily properties with complying with AB 1826, Waste Management is proud to offer greenwaste cart or rolloff service for Santa Clarita multifamily complexes. To get started, contact Customer Service to schedule a site visit for your property with a Recycling Coordinator.

BULKY ITEM COLLECTION & DROP OFF

Multifamily customers are entitled to four (4) bulky item pick ups, of no more than three items each, per year at no additional charge. Please contact Customer Service at least 48 hours in advance of your regular service day to schedule items for pick up. Additional items can be picked up for a fee. **Acceptable Bulky Waste Items**—furniture, appliances, mattresses, electronic equipment, tree branches, scrap wood, sod and tires. **Unacceptable Bulky Waste Items**—household hazardous waste (such as paint, oil and batteries), spas, pianos, camper shells, items requiring more than two persons to safely handle. Additionally, bulky items and recyclables can be dropped off at no charge at the Waste Management facility located at 25772 Springbrook Road, Monday through Friday from 8:00 a.m. – 5:00 p.m.

HOLIDAY TREE RECYCLING

Waste Management will collect and recycle unflocked trees beginning December 26th through the second Saturday in January at no additional cost. Trees longer than six (6) feet should be cut in half. Please remove all decorations, including tinsel, lights, ornaments and tree stands.