



Welcome to the neighborhood!

Waste Management is proud to be your waste and recycling service provider in Lancaster. This guide will assist you in using your new residential service.

To get started, Waste Management provides you with three wheeled carts: one for recyclables, one for green waste and one for trash. These carts are serviced once per week on your service day. Information about what materials should go into each cart are included on the follow page of this guide.

For more information about your residential service, visit our website KeepingAVClean.com or contact us through the methods listed in this guide. By working together, we can keep Lancaster a clean, green community!

CUSTOMER SERVICE
(661) 947-7197

GET IN TOUCH

- The **WM Mobile App** makes it easy for you to manage your Waste Management account while on the go. To get started, simply download the app and enter the same user name and password you currently use on WM.com.
- You can conveniently pay your bill online. Simply visit wm.com/myaccount to get started.
- Email us at cslosangeles@wm.com if you have questions or need help setting up your account.
- Go to the Customer Service tab on wm.com and use the **live chat** feature. Live chat provides immediate customer service without picking up the phone.

CART SERVICE REMINDERS

1. Place all materials in the appropriate container and close the lid.
2. Material left outside the cart(s) will not be collected.
3. Roll carts into street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.
4. Place your carts at the curb by 6:00 a.m. on your service day. Emptied carts must be removed from curbside by 6:00 p.m. on the same day.

HOLIDAY SCHEDULE

Collection service does not occur on the following holidays:

- | | | |
|------------------|--------------------|--------------------|
| > New Year's Day | > Memorial Day | > Independence Day |
| > Labor Day | > Thanksgiving Day | > Christmas Day |

When a holiday falls on a weekday, your collection will be delayed one day. If a holiday falls on a Saturday or Sunday, there will be no delays in your service.

Follow these three simple rules while recycling:



Recycle all empty bottles, cans and paper.



Keep foods and liquids out of the recycling bin.



Keep recyclables loose and not bagged in plastic bags. Take plastic bags back to your local grocer.

FIND DETAILED RECYCLING INFO ON THE BACK OF THIS PAGE.



RECYCLING COLLECTION

Your Green Cart is for Recycling Collection. Waste Management and the City of Lancaster are working together to help residents get back to the basics of recycling with Recycle Often. Recycle Right.SM

Just follow the guidelines below and then place your cart at the curb on your regularly scheduled service day each week.



**RECYCLE OFTEN.
RECYCLE RIGHT.SM**

RECYCLE OFTEN.



Metal Cans

Steel, tin & aluminum soda, vegetable, fruit & tuna cans



Plastic Bottles & Containers



Paper

Brown paper bags, non-confidential office paper, newspaper, magazines



Paper Cardboard, Dairy & Juice Containers



Flattened Cardboard & Paperboard



Glass Bottles & Jars

RECYCLE RIGHT. Things you can do to ensure quality material is recycled:



Items that should not be included in your recycling cart:

- Food waste
- Polystyrene cups or containers
- Plastic bags and film
- Needles and syringes



GREEN WASTE COLLECTION

Your Grey Cart is for Green Waste Collection. Green Waste includes:

- Grass/Leaves/Brush
- Shrubs/Tree Branches
- Plants/Weeds
- Garden Trimmings
- Sawdust
- Manure

NO palm fronds, cactus, yucca, paper, plastic, metal, soil, rocks or food or animal waste



TRASH COLLECTION

Your Blue Cart is for Trash Collection. Trash guidelines:

- Trash is household waste that cannot be recycled
- Cart weight is not to exceed 250 lbs.
- Material should be loosely packed to empty easy

NO paint, batteries, CFL bulbs, oil, electronics or needles

ADDITIONAL INFORMATION

Waste Management's website KeepingAVClean.com contains additional information about the following:

- Bulky Item Collection
- Holiday Tree Recycling
- Extra Carts
- Sharps Disposal
- Paperless Landfill Vouchers
- Senior and Annual Prepayment Discounts

ELECTRONIC AND HOUSEHOLD HAZARDOUS WASTE

ANTELOPE VALLEY ENVIRONMENTAL COLLECTION CENTER (AVECC)

The AVECC is located at 1200 W. City Ranch Road, Palmdale, CA 93551 and is open the 1st and 3rd Saturday of each month from 9:00 a.m. to 3 p.m. for disposal of residential electronic and household hazardous waste at no cost. Accepted items include: batteries, oil, paint, anti-freeze, pesticides, televisions, DVD players, game consoles, computers (including monitors, keyboards and printers), cell phones and tablets, needles, syringes and lancets.

THINK GREEN.[®]